

LAGOS CITY POLYTECHNIC, IKEJA
SCHOOL OF MANAGEMENT AND BUSINESS STUDIES
DEPARTMENT OF BUSINESS ADMINISTRATION
2018/2019 SEMESTER EXAMINATION

COURSE TITLE:	ORGANIZATIONAL BEHAVIOUR	NO OF QUESTIONS: 6
COURSE CODE:	BAM 322	TIME ALLOWED: 2 HRS

FOR WHOM:	HND YR I BS	PT
ATTEMPT ANY		INSTRUCTIONS:

FIVE QUESTIONS

1. Some believed that a leader is a manager while some disagree. In clear terms, what do you think? Differentiate between these two powerful organizational strategic thinkers.
2. Write short notes on the following:
 - (i) Coercive power
 - (ii) Expert power
 - (iii) Reward power
 - (iv) Traditional power
 - (v) Referent power
3. Write short notes on:
 - (i) the Michigan studies
 - (ii) The Ohio Studies
4. List and explain the kinds of status
5. Omolabake owns a business in Iju Agege Lagos. Presently she performed most of the activities in the organisation manually with the employees. This time next year all work shall be automated in this organisation has been her song lately. What can this be called and how can the effectiveness of her action be enhanced?
6. Write short notes on the following:
 - (i) Role incompatibility
 - (ii) Role ambiguity
 - (iii) Role overload
 - (iv) Role underload